IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

AUG 0 9 2002 Applicant(s):

Mingte Chen, Anil K. Annadata, Leon Chan

Assignee:

Siebel Systems, Inc.

Title:

Adaptive Communication Application Programming Interface

Serial No.:

09/823,828

Filing Date:

March 31, 2001

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2152

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Austin, Texas August 2, 2002

COMMISSIONER FOR PATENTS

Washington, D. C. 20231

Technology Center 2100

PRELIMINARY AMENDMENT

Dear Sir:

The following Amendments and Remarks are submitted for entry into the application filed on March 31, 2001, serial number 09/823,828. This Preliminary Amendment is submitted prior to the first Office Action on the merits in the above-identified case. Entry of this amendment is respectfully requested.

IN THE CLAIMS

The following is a clean version of the entire set of pending claims. Claims 69-86 are amended and claims 87-103 are added.

(As Filed) An inter-module interface definition comprising:

a command definition, wherein

said command definition comprises commands for interfacing with a multichannel, multi-media, communication queuing system.

2. (As Amended) The inter-module interface definition of claim 1, wherein the command definition includes at least one of the following channel driver commands to:

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